



## LEVEL 1 TECHNICIAN

A technician with a proven skill set to prepare an RV for customer delivery by verifying the operation of all components.

### HOW DO I ACHIEVE THIS LEVEL?

Successfully pass Level 1 written and skill-based (practical) exams with a yearly account update to maintain.



## LEVEL 2 TECHNICIAN

A technician that has theoretical knowledge of all the systems and components within an RV and a proven skill set to be able to perform basic diagnostics, troubleshooting and repairs on those systems and components.

### HOW DO I ACHIEVE THIS LEVEL?

Successfully pass Level 1 & 2 written and skill-based (practical) exams.



## LEVEL 3 SPECIALIST

A technician that has completed the supplier trainings on specific types of components and increasing their skill set to be able to perform advanced diagnostics, troubleshooting and repairs on those systems and components.



### APPLIANCE SPECIALIST

Furnaces, air conditioning, refrigerators, water heaters (must include traditional, instantaneous, and hydronic or combination systems)



### CHASSIS SPECIALIST

Stabilization, leveling, electric steps, braking systems, vehicle weights (hitch, axle, and suspension)



### ELECTRONICS SPECIALIST

Satellite systems, logic control systems, and control area networks (CAN)

### HOW DO I ACHIEVE THIS LEVEL?

- Successfully pass Level 1 & 2 written and skill-based (practical) exams.
- Attend and pass 24 hours (Electrical, Appliance) or 15 hours (Chassis, Electronic, Slideout) of approved vendor trainings within 5 years for each specialty category to include all topics listed under each category within a 5 year period.



### ELECTRICAL SPECIALIST

Converter, inverter, transfer switches, batteries (including lithium-ion), surge protection, solar, generators



### SLIDE-OUT SPECIALIST

Cable slide-outs, above floor or in-wall slide-outs, through frame slide-outs



## LEVEL 4 MASTER TECHNICIAN

This technician has completed all 5 Level 3 specialties through vendor trainings and is proficient in troubleshooting and repair of ALL the major systems and components within an RV.

### HOW DO I ACHIEVE THIS LEVEL?

- Complete all 5 Level 3 specialties (93 hours) of approved vendor trainings within a 5 year period.

### HOW DO I MAINTAIN LEVELS 2-4?

Trainings are good for 5 years for each specialist category to include all topics listed under each category. Over the 5-year certification time, the technician must acquire 24 hours of continuing education credits (CEUs) of approved training. No trainings older than 5 years will be counted. For Level 3: 8 of the 24 hours of CEU must be directly related to the specialty held. For Level 4: These trainings can include participation in RVTI/Industry approved activities such as curriculum development, train-the-trainer programs, and leadership training.